

BOOKING CONDITIONS

1 – PAYMENT

	BANCA MONTE DEI PASCHI AGENZIA N 10 Bank address : Viale Pompeo Batoni 55100- Lucca - Italy
ACCOUNT HOLDER	I.M.E.I s.r.l
ACCOUNT NUMBER	2509-32
IBAN	IT05K0103013707000000250932
SWIFT	PASCITM IT05K0103013707000000250932
PLEASE IN THE PAYMENT DESCRIPTION STATE : - NAME OF VILLA RENTED - DATES OF PERIOD RENTED	

MY COMPANY DETAILS

Partita Iva	1041550466
Codice Fiscale	80003370279
Legal Address of Company	Via Galli tassi 67-55010- Lucca -Italia

2 - TERMS OF PAYMENT – BANK TRANSFER

3 - CANCELLATION on the part of the client

Should you wish to cancel all or part of your booking, it is agreed between us that your deposit will not be refund.

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4 - CANCELLATION BY THE OWNERS

If, due to circumstances beyond our control, we are forced to cancel your booking, the amount paid will be refunded in full. However, we are not responsible for any other costs incurred on your holiday.

In the case that the balance is not paid in the agreed time (4 weeks before intended arrival), the owner reserves the right to annul the booking and keep the entire deposit.

5 - INSURANCE

It is recommended that you take a travel insurance to protect yourself.

6 - ALTERATIONS AND AMENDMENTS

A change of dates constitutes a new rental contract.

7 - NUMBER OF VISITORS

The number of people may not exceed the number of sleeping places indicated in the property summary. This includes children.

One Infant under the age of 24 months may be accommodated over and above the number of persons permitted; in this case we ask for advance notice.

8 - COTS

One cot is provided by the owner and included in the price with prior notice. For more than one there will be an extra charge of 40 Euros.

9 - HOUSEKEEPING

Daily service (except Sundays) for the cleaning (not including the kitchen area) of the house included in the price.

Other services like laundry, ironing, cooking, babysitting can be provided at extra cost.

If you are allergic to a cleaning product, please let us know in advance.

10 - LINENS

Bed and bath linen are included in the price.

Pool towels are provided at no extra cost.

11 - BEHAVIOUR

The signatory party is responsible for the correct behaviour of those in his or her party.

12 - ARRIVAL AND DEPARTURE TIMES

In order to provide the finest for our guests, we kindly ask that you arrive no earlier than Saturday at 15.00. Check out is 10.00 am. Special arrangements may be made with advance notice.

BERTOLLI VILLAS

Via della Chiesa, 13 | San Colombano Alto | Lucca | Tuscany | Italy

Ph. +39 0583 929645 Cell. +39 340 7619292

e-mail: info@bertollivillas.com | www.bertollivillas.com

13 - LOW SLUNG CARS

Our houses are located in the countryside and some roads are uneven and unfinished. Please take this into consideration if you are planning on arriving in a sports car or other low-riding vehicle.

14 - PETS – ANIMALS

No animals on the property with the exception of a stray cat which sometimes turns up. If you would like to bring your own pet with you, please let us know in advance. There are geckoes on the property.

15 - SWIMMING POOLS

Swimming pools are not open all year. If your rental period is outside the period 25 May to 28 September. Weather permitting it *may* be opened outside this period but please check with us. There is no lifeguard on duty. The pool should not be used by children under 18 years of age unattended and no responsibility will be taken by the property owners in case of accident or death.

16 - WATER

Please note that the properties that we offer are converted farmhouses full of character and history. Water shortages do occur , please use sparingly during the summer months.

17 - ELECTRICITY

Italy is probably one of few countries in the world where the government has introduced a system of electricity **limiters** to contain national consumption. This means you must be careful when using more than one appliance at once because the limiter will shut the electricity off. OUR ENVIRONMENTAL FRIENDLY POLICY: We kindly ask for your cooperation- please switch off the lights when you are not using them!

18 - PHOTOGRAPHY

Photographs taken at our properties cannot be used or sold for profit without written authorisation.

19 - CAMPING

No camping is permitted on the property grounds.

20 - HEATING COSTS

Are not included in the price.

Please note that heating in Italy is more expensive compared to other countries. If you look for a property in winter time ask for an estimate.

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21 - SECURITY DEPOSITS

The Security Deposit of € 500 must be handed to the owner in cash the day after arrival.

You will be asked to sign off on a document stating that all appliances and furnishings and fittings on the property are in working order and good condition.

Costs of damages incurred (excluding normal wear and tear), will be deducted from this deposit.

You agree to pay additional charges should damages or costs exceed the amount of the security deposit.

The deposit, minus charges, will be returned to you on departure.

22 - COMPLAINTS

Should problems arise inform Flavia Bertolli immediately.

Unforeseen *inconveniences* do not entitle you to a refund.

23 - LIABILITY

The property owners are not liable for damages or theft. You and your party cannot hold them responsible for any damages incurred during your stay on the property.

This includes, but is not limited to, injuries, death, fire or water damage, or theft. The owners are not liable for consequential damages.

24 - DISPUTES

You agree that any disputes or other legal matters between parties will be held in the courts of Lucca and Italian law will prevail.

Date_____

Name in Capital Letters _____

Signature _____

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